



# R.E. MICHEL COMPANY

WHOLESALE DISTRIBUTORS • AIR CONDITIONING • HEATING • REFRIGERATION  
EQUIPMENT • PARTS • SUPPLIES

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July 13, 2017

Attention: Service Manager:

Our records indicate that your company may have purchased one or more of the following Armstrong Air Conditioning or Ducane air handler model numbers: BCE3M18C, BCE3M24C, BCE3M30C, BCE3M36C, BCE3M42C, BCE3M48C or BCE3M60C within a specific serial number range. The manufacturer – Allied Air Enterprises has received sporadic nuisance pressure switch trips on some outdoor equipment matched with the above model air handlers. The affected serial numbers of the air handlers is 1716G\*\*\*\*\* through 1717F\*\*\*\*\*. The time delay relay in the air handler may cause intermittent operation of the blower, resulting in outdoor unit pressure switch trips.

This is not a safety recall, nor a mandatory rework. Any system your company may have installed in the past may be operating completely normally. However, if the outdoor air conditioner or heat pump condenser has experienced any unexplained nuisance high or low-pressure switch trips, and the air handlers falls in the serial number range, this may be the cause. If you have experienced this issue, please contact your local R.E. Michel sales location to request a new time delay relay, part # 16D74 (R.E. Michel catalog #9Z1070), we will provide the time delay relay at no charge & issue \$75.00 credit after completion for labor to rework. Standard warranty information is required.

Please do not hesitate to contact me via phone or E-Mail if you have any questions and/or problems. Thank you for your attention in the matter.

Sincerely,

Thomas (TJ) Johannes  
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